

# Help to Live at Home Alliance

## Newsletter Feb 19

### Message from Commissioning

**A big welcome to all our providers to our first Alliance newsletter, here you will find general updates regarding our Help to Live at Home Alliance.**

#### Logo:

Back in January we had a Twitter competition to pick our logo, thank you to everyone who voted this is the one that you picked:



This is the watermarked version, once our communications team have come back to us we can start using them on email signatures and letters to promote being part of the Alliance

#### Help to Live at Home Workshop

The next Help to Live At Home workshop is on the 6<sup>th</sup> March, 09:00-13:00 at Trowbridge Civic Centre, invites will be sent out shortly

#### Development of Technology Enabled Care (TEC) in Wiltshire

One of the consistent messages we hear from HTLAH providers and council colleagues is that we need to make better use of technology to help care and support services.

The HTLAH Alliance providers have expressed a keenness to learn more about TEC and its application so that they can adopt a technology offer to reduce reliance on staffing.

We are due to start Phase 1 of a strategy to improve our use of TEC soon and once this is completed will move on to implementing the recommendations. More details will be shared once the project has started, please contact Georgia if you have any queries.

### UPDATES

**Changes to invoicing:** The system has now changed for invoicing. Invoices will now be paid within 28 days and queries will be dealt with in that time. Find out more about invoicing at the workshop on 6<sup>th</sup> March.

**Glenesk work:** The work with our contractors Glenesk is very positive and will be taken forward in to the next HTLAH workshop which is **6<sup>th</sup> March 2019**, for those of you who don't know Glenesk have been employed to help with the Brokerage systems and have been facilitating in some process workshops

**Postcodes:** The postcode issue has now been resolved in which certain postcodes were falling under 2 different zones or community area, we have chosen to go with the majority

## Board and structure

### OPPOURTUNITY TO BECOME A BOARD MEMBER:

The Board will be a quarterly meeting of the Council, CCG and Providers to determine the priorities and strategic direction of the Alliance. It will help to ensure that an agreed work plan for the coming year is delivered.

After the HTLAH workshop last year 77% of you voted that you would like to become a board member, and we would like you to apply for this oppourtunity. To be a prospective board member, you must meet the following criteria:

- be a tier 1 provider
- be delivering a service in Wiltshire
- commit to attending at least 4 meetings a year
- Be prepared to represent the view of your peers as well as your own agency
- be able to represent a strategic view of the homecare market

If you would like to apply to be a part of the board, please email me. Dependent upon the number of applications, you may be expected to do a 2-minute presentation in front of your peers at the meeting on 6<sup>th</sup> March deadline to let me know is **18<sup>th</sup> February**

## Provider good news stories



First City Nursing & Care travelled around Wiltshire in their Jobs in Care bus on a roadshow to RAISE the Profile for the Health Care Industry. We also included other organisations such as Age UK. Although the roadshow has only taken place over a two-month period, the ENCOURAGEMENT to get individuals and the community involved is an ongoing process that we take pride in. It is a lifestyle rather than a job. Our last stop that was meant to be in Deveses on the 30<sup>th</sup> January was postponed due to weather conditions and will take place on the 13<sup>th</sup> February. So, please come and see us in Deveses Market Place on Wednesday 13<sup>th</sup> February 2019. **If you would like to add a piece in our good news section, please email [Georgia.tanner@wiltshire.gov.uk](mailto:Georgia.tanner@wiltshire.gov.uk)**

As discussed at the HTLAH launch event Wiltshire Council is one of sixteen Local Authorities in the South West who have joined forces with Heath Education England to raise the profile of care by promoting a positive image of the care sector and encouraging people to see care as a career option by demonstrating the range of opportunities that there are in the social care sector. The overall aim of this collaboration being to attract high caliber applicants to join the social care workforce so that current and future demand for services can be met.

### Our local Proud to Care Approach:

- During 2019 we will be looking to further develop our microsite ([www.proudtocarewiltshire.org.uk](http://www.proudtocarewiltshire.org.uk)) so that it has a clear purpose and so that it more clearly presents the range of career opportunities that there are in our local social care sector.
- We will be looking to work with you, Skills for Care, and our Southwest colleagues to implement initiatives that will help us to build a stronger and more resilient local social care workforce.
- We will be promoting Proud to Care at recruitment events and will be looking at ways that we can work together to celebrate the good work that is done in the sector.
- We are holding a recognition and award event in April 2019 and have a specific HTLAH Home Care Worker Recognition Award. We have had over 100 nominations for the various award categories and we are very much looking forward to celebrating and reporting the success of the winners in due course.

Through our local Proud to Care campaign, we want the incredible people who work in the care sector to feel proud of their vocation, and for others to see it as an enormously rewarding area to work or become involved in.

We want to work with you over the coming months to better support you with your workforce challenges where we can, and we will be listening to what care and support workers tell us they love about their jobs so that we can further develop our local campaign.

The Department of Health and Social Care is planning a national adult social care recruitment campaign "Every Day is Different", which is due to be launched this month. Please look at the website [www.everydayisdifferent.com](http://www.everydayisdifferent.com) and get involved if you can.